

Sharing Odisha Experience

# On

Smart Prepaid System On BOOT Model

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# **JnJ SMART PREPAID METERING**

GPRS

Communications

Vending

Mobile POS

Installation

Hand Held Unit

Installation App

-

PRODUCTS





Access Network

Meter Info and Control	Tariff Management
Logs and Permissions	Tampering Management
Vending Management	Alarms and Reporting
Outage Detection	Demand Response

# HIGHLIGHTS



- Government of Odisha as well as OERC emphasize on installation of Prepaid Meters in Government / PSU Consumers
- Initially about 20,000 Government Consumers were to be covered.
- Pursuant to that a tenders was called & tech bid opened on 16.5.2013.
- Concept & methodology established through series of presentations ,demo & sample installations
- Board decided to installed prepaid meters on lease basis for a term of 4 years & asset transferred to DISCOM thereafter



# SMART PREPAID METERING ON BOOT MODEL -ODISHA DISCOMS

CUSTOMER/UTILITY	FULL TENDER QUANTITY OF SMART PREPAID METERS			FIRST PHASE-ORDER QUANTITY OF SMART PREPAID METERS			REMARKS	
	SINGLE PHASE	THREE PHASE	TOTAL	SINGLE PHASE	THREE PHASE	TOTAL		
North Eastern Electricity Supply Company of Odisha Limited (NESCO), Balasore-756019	3728	2037	5765	1654	495	2149	Scattered consumers-GPRS communication	
Southern Electricity Supply Company of Odisha Limited (SOUTHCO), Berhampur-760 004	2329	4726	7055	197	733	930	Scattered consumers-GPRS communication	
Western Electricity Supply Company of Odisha Limited (WESCO), Sambalpur-768 017	2718	2307	5025	650	307	957	Scattered consumers-GPRS communication	
Central Electricity Supply Utility ( CESU)	153	48	201	153	48	201	Clusters in PLC communication with DCU	
Total	8928	9118	18046	2654	1583	4237		



# SMART PREPAID SYSTEM

The Project Implementation Agency (PIA) has provided the following as part of Prepaid System

- Smart Prepaid Meter with Consumer Interface Unit
- Communication System- through PLCC /GPRS
- Vending Zone Physical Desk at Discom Customer Care Center and also by providing a Toll Free number for Recharge requests.
- MDM & Prepayment Service on Cloud through its own Remote Server
- Provides the manpower, spare parts & all others requirements for implementation of Prepaid metering system.
- Interaction with all Consumers, educates them on the new Prepaid System, carried out installation.
- Complete Operations are handled by PIA
- DISCOMs are providing all the necessary support for implementation in Project area.



## EMPOWERING CONSUMER-CONSUMER INTERFACE UNIT (CIU)- IN HOME DISPLAY

Display Description	Display Code Instruction
Test displays	#002#
Accumulated energy consumed	#004#
Max power limit	#007#
Available credit	#009#
Instantaneous power	#050#
Energy cost (current billing month) — import	#070#
Energy cost (previous interval) — import	#071#
Interval energy consumption(current month)	#072#
Interval energy consumption (previous interval)	#085#
Energy unit cost	#194#
Value of last credit token entered	#200#
Date of last token entered	#250#

## **CIU placed In Home**





## SMART PREPAID SYSTEM AT ODISHA- EMPOWERINGCONSUMER

	SAMSUNG
	i¥i 🔟 "1187% 📕 8:48 PM
< -	MD-JNJMTR
	20/05/2015 Wed
	Consumer No: <u>3</u> 04 Your Pre-Paid meter balance is low. Please recharge immediately. - JnJ for NESCO
Enter	message 🖉
and the second se	



# SMART METERING ADVANTAGE

- The Metering is a Full Smart Metering System by default.
- All Meters are full Smart- apart from offering Prepayment feature, they offer full smart metering functionalities such as:

Field swappable communications Modems – PLC/GPRS

Full anti Tamper system & Theft monitoring. Tamper alerts by SMS/Email to Discom.

Remote Disconnection/Reconnection

Remote Time of use & all Tariff updating

Two way communication for real time access of Meter data & communications to customers

Remotely operate Load Limitation/Control-Limit consumers upto their Contract Demand



# SMART METERING ADVANTAGE RENEWABLE INTEGRATION- NET METERING



• Smart Prepaid meters also are able to measure and record Positive (Import) Active Energy (+A) and Negative (Export) Active Energy (-A).

 In consumer generated energy generation installations, with both Import and Export of Active Energy, the meter will calculate and produce billing with +A and – A individually.



# SMART METERING ADVANTAGE ADOPT EXISTING STEP TARIFF SYSTEM

- Smart Prepaid Metering System adopted the existing Odisha Step Tariff System (already approved by OERC for all the Odisha Discoms for post paid consumers)
- So there was no need for changing the tariff or announce a separate single tariff system as is done by certain Discoms to enable prepaid system
- Tariff revision was updated to Meters remotely from server through a single command from remote server and scheduled to take effect from a specific date. Helps to update tariff on Meters exactly on the date of revision unlike the Standalone Prepaid Meters



## **COMMUNICATION SYSTEMS DEPLOYED**

Two type of communication technologies based on the geographical area

- i) Scattered Deployment- Use GPRS communication Meter to Server
- ii) Clustered Deployment Use PLCC Communication Meter to DCU. And GPRS from DCU to Server

Solution as per the site requirement given in next slide



## **METERING ARCHITECTURE - SCATTERED**



## CLUSTERED DEPLOYMENT – CESU BHUBHANESWAR & CUTTACK



- One Master Meter-LT CT Meter is also installed at DTR which communicates with DCU through PLC
- This Metering architecture enabled low cost communications with server and also enable theft control and LT energy loss reduction exercise. The loss reduction due to Daily Energy Loss Monitoring has been proved.



## METERING ARCHITECTURE-CLUSTERED





## **ANALYSIS OF ELECTRICAL LOSSES AND THEFT – CLUSTERED METERS**



## SMART PREPAID METERING-RECHARGING METHODS



#### 1. Online:

#### A. Discom Cash Counter:

- i) Consumer pays at discoms cash counter
- ii) Respective office sends E mail/SMS (through authorised phone number/Mail ID) to the executive at vendor's customer care centre
- iii) Customer Care Executive recharges meter through server.

#### B. Through Vending zone:

- i) Consumer pays at M/s JnJ Vending Station
- ii) Recharge the meter through server.

#### C. <u>Recharging through POS:</u>

- i) Consumer to call at customer care center on toll free number.
- ii) Vending executive will reach to consumer with POS
- iii) Recharge the meter through server

#### D. Other online option (yet to carry out)

- Through ATM Credit/Debit card.
- Internet Banking
- 2. Offline
- A. <u>Recharging through keypad :</u>
- i) After payment made by the consumer, token will be generated
- ii) Same token number will be punched through keypad for recharging
- B. <u>POS</u>



## PREPAYMENT SYSTEM – PAYMENT METHODS FOR FUTURE- ONLINE PAYMENTS

- Designed to support online payments received through the web portal
- Can be enabled through Customer portal
- The payments are made online through Debit/Credit Cards or Net banking and the Prepayment token is issued to the consumer
- The Consumer either punches the token himself on the CIU or the MDM sends the token remotely to the Meter.





## PREPAYMENT SYSTEM – PAYMENT METHODS FOR FUTURE-CELL PHONE VENDING

- Designed to support authorized third party systems that provide facilities for cell phone vending.
- These systems provide selected and approved vendors with a cell phone and a small lump sum of money, the opportunity of becoming a registered reseller of electricity to consumers.
- The integration of these cell phone vending systems provides electricity Utility/Supplier with substantial advantages.
- Utility/Supplier have centralized control over their vendors via the GSM cellular phone network, there are no infrastructure costs such as leased lines, investment in buildings or kiosks and virtually no maintenance costs.





## PREPAYMENT SYSTEM – PAYMENT METHODS FOR FUTURE-MOBILE MONEY

#### Mobile Money Vending Process Flow MOBILE MONEY Customer NOTE: PLATFORM · All transactions are occur at The Oustomer the Mobile Money platform. initiates the mobile money The Mobile Payment THE OWNER WHEN BE **Gateway API only receives** Transaction Alerts that are Please Select or enter business name relayed to Powercom for token generation. · Finally there will a bank Customers selects transfer from the telecom to utility supplier the utility either on a daily, weekly or Monthly basis. Please enter meter number 3 Customers enters account number Please enter amount MOBILE Utility PAYMENT & JnJ GATEWAY Customers enters amount Would you like to pay X supplier X money for oustomer a/c number? Customers enters 1 (VES) Please Enter you PIN Money generates a Transaction alerts Customers enters PIN 8 Generate and deliver token via SMS





**COMPETENCY FOR PREPAID TEMPORARY CONNECTIONS, C& I CONSUMERS** 



## BENEFITS OF THE SMART PREPAID SYSTEM ON BOOT MODEL AT ODISHA

- The Smart Prepaid Metering project encountered a lot of resistance from the consumers initially
- However, a year long perseverance and good effort helped to convince the consumers the goodness of Prepaid Metering. Now the most critical Water Works departments are also cooperating and substantial payments come from these departments.
- For around just 2500 Consumers, the monthly recharges are Rs.70 lakhs or above. We expect that if all 20,000 Consumers are covered by Prepaid Metering , then easily Rs.25-30 lakhs per day could be collected from these few consumers alone. This means a huge cash flow comfort for Discoms.



## SMART PREPAID SYSTEM AT ODISHA- COMMERCIAL MODEL

The Metering , Billing & Collection (MBC) is done on BOOT Model. However , the Collection is done into Utility Account directly. The period of engagement is for a period of 48 months.

**Meter Leasing Charges-Per Meter/Month-** for a period of 48 months after which the Metering assets are transferred to the Discom

Vending Service Charges-Per Meter/Month- for a period of 48 months after which the Discom has the option of extending the service contract. Presently there is no Triparty Agreement between the Funding Agency (Bankers), JnJ & Discom. If such an arrangement is possible, a large scale deployments in this model would be possible.



## SMART PREPAID SYSTEM AT ODISHA- COMMERCIAL MODEL LIMITATIONS OF GETTING FULL SMART METERING BENEFITS

- The smart Prepaid Metering deployment is done on scattered Govt consumers. Therefore the benefits of automatic energy loss measurement leading to Energy Loss reduction is not derived.
- The large energy consumers such as Commercial & Industrial Consumers inclusion into the project would have brought tremendous cash flow comfort to Discoms.
- Even the C&I consumers can be covered with smart prepaid metering on a BOOT Model or a Franchisee Model.



## SMART PREPAID SYSTEM AT ODISHA- BENEFITS OF RECOVERING HIGHER FIXED CHARGES DUE TO EXCEEDING CONTRACT DEMAND





## SMART PREPAID SYSTEM AT ODISHA-BENEFIT OF LOAD LIMITATION FEATURE

Percentage of Consumers Exceeding Their Contracted Demand





## SMART PREPAID SYSTEM AT ODISHA- CASH FLOWS





## **SMART PREPAID SYSTEM AT ODISHA- CASH FLOW BENEFITS**





## SMART PREPAID SYSTEM AT ODISHA- COMMERCIAL MODEL

**RETURN ON INVESTMENT ESTIMATION-ESTIMATED FOR 5 YEARS OF ENGAGEMENT ON BOOT MODEL** 

BASIS:

1.Installation quanitities- Single Phase-8775Nos & ThreePhase-9070Nos Total 17845Nos

2.Meter Rent allowed by OERC-1P Meter-Rs.50/- per month for 60 months & 3P Meter Rs.150 per month for 60 months

3.Baseline Billing Data for 3 Discoms of year12-13 was Rs.98 crores and Uncollected amount Rs.21 Crores

4. Interest benefit on prepayment collection estimated at 3 % for 60 days

5.Maximum Demand vs Contract Demand viloation - seen to be above 35% cases averaging 2kW. Per kW

Fixed charges of Rs.30 per kW based on CD enhancment on all consumers

6.Investment on Smart Prepaid Meters over 60 months of Rs.36,50,04,480

Benefits from Smart Meters with Prepaid Functionality		mount-Rs		
Meter Rent		107,955,000		
Interest on total advance collection		29,400,000		
Increased Fixed Charges based on Load enhancement	nt	64,242,000		
Bill collection gap -fulfilled to 100% by prepaid syste	em 1	1,050,000,000		
TOTAL REVENUE- 5 YEARS	1	1,251,597,000		
INVESTMENT BY DISCOM ON SMART PREPAID METERS- 5YRS		365,004,480		
ROI	1	7.5 MONTHS		



## SMART METERING SYSTEM PROPOSED COMMERCIAL MODEL

- The Smart Metering deployment done in Odisha has given proven benefits and return on investment.
- The BOOT/Investment Model works provided the Investor has payment tied up in Triparty agreement- Utility-Project Developer- Funding Agency
- The Model could be Franchisee Model on Input Basis- but limited only to MBC-Metering, Billing & Collection. The Utility will take care of Maintenance of physical layer of Distribution network.
- The Franchisee arrangement could be at Feeder/Division/Circle level.
- The engagement period has to be a minimum of 10 years.



# **THANK YOU**